



Nomorobo On-Boarding

Fort Collins Connexion has partnered with Nomorobo to block unwanted phone calls from telemarketers and robo-callers using a list of known unwanted phone numbers including those on the “Do Not Call” Registry. Users must have ‘Simultaneous Ring’ on their account and add a special 10 Digit Access Number via the user portal.

Briefly, as mentioned above, in order for an end user to utilize the service, they must have ‘Simultaneous Ring’ on their account. So, by default, there may be some customers not eligible to use the service. If the user has Simultaneous Ring on their account, **Fort Collins Connexion’s** ten (10) digit Nomorobo Access Number must be added to their Simultaneous Ring list via the user portal.

- See attached instructions to set up Simultaneous Ring via the user portal (See #13 below)
- Fort Collin Connexion Nomorobo Access Number: 970 592 8169

Instructions to Configure Nomorobo:

The details below will outline the basic steps that a user must traverse in order to have their Telephone Number successfully defended from unwanted phone calls:

1. Visit the Nomorobo website (www.nomorobo.com) and choose the ‘Get Started’ link.
2. Step 1: Choose Phone Type – Select “Internet Landline”

What do you want to protect?











A screenshot of the Nomorobo website's phone type selection screen. It features three gray rectangular buttons arranged horizontally. Each button contains an icon, a title, and a subtitle. The first button shows a smartphone icon, the title "Smartphone", and the subtitle "iOS or Android". The second button shows a landline phone icon, the title "Internet Landline", and the subtitle "From a Cable/VoIP Provider". The third button shows a rotary phone icon, the title "Traditional Phone", and the subtitle "Copper Wireline Service". A red rectangular border highlights the "Internet Landline" button.

3. Step 2: Determine Carrier – Select “Let me choose my carrier from a list.”


A screenshot of the Nomorobo website's carrier selection screen. It shows a text input field with the placeholder text "Enter Your Phone Number". Below the input field is a red button with the text "Check Availability". Below the button is a gray rectangular box containing the text: "We need your phone number to check compatibility. We will never call, text or share your number without your EXPLICIT permission." At the bottom of the screen, there is a radio button option with the text "Let me choose my carrier from a list." which is highlighted with a red rounded rectangular border.

4. Select carrier via the Logo blocks or Choose the carrier’s name via the drop down list.

Choose your internet landline provider

Or Choose From All 76 Carriers



5. Click "Check Availability"

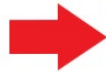
6. Step 3: Complete Your Registration – Enter your email address and Select "Start Blocking Robocalls NOW!"

Good News!

Supports Nomorobo!

Enter your email address to complete registration

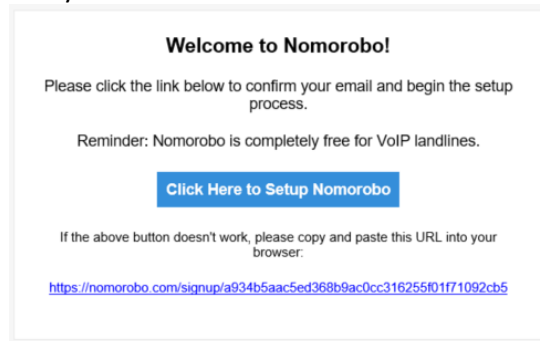
Your best email



Start Blocking Robocalls NOW!

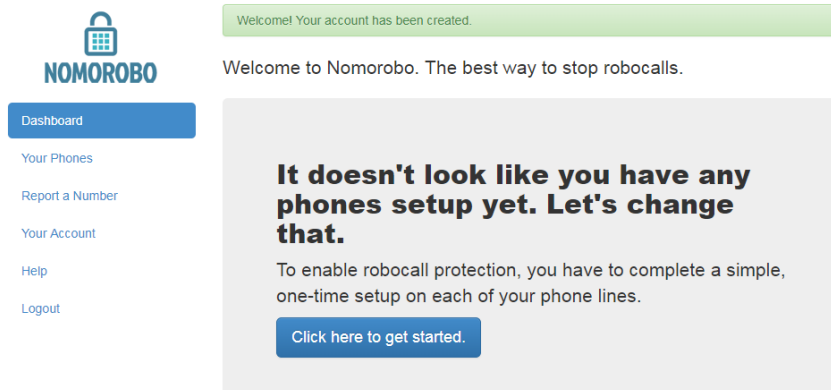
7. Please check your email for a link to complete the signup process. If you don't receive it soon, please check your spam folder.

8. The welcome email Subject will say: "Welcome to Nomorobo!". Follow the link in the email.



9. Enter your first and last name and create a password and click the 'Sign Up' button.

10. Upon logging in, you will see the Nomorobo user portal



11. Select 'Click here to get started'

12. Enter the phone number and answer the basic questions, then Click "Next"

Add Your Phone Number

Please enter some information about your phone.

1 Add Your Phone Number

2 Setup Your Carrier

3 Verify Robocall Protection

Phone Type

-- Choose --

Carrier

-- Choose --

If 'Other' Carrier

Phone Number

1-

Description (optional)

« Previous

Next »

13. The 'Setup Your Carrier' page is for configuring your Simultaneous Ring (See attachment)

14. Click the test button and follow the instructions.

15. If it is set up properly, the caller at pickup will hear a message saying it is successfully "Protected by Nomorobo".